

“At last. A method for moving Lean Thinkers from treatment of broken processes to prevention.”

Some Questions to Consider

- **CONtext**
 - What is the value from the customers' and stakeholders' perspective?
 - What are the ultimate health measures for the value stream?
 - What leadership cadence is needed to support the development of this new way of working?
- **CONcepts**
 - How many concepts will you develop before converging?
 - What will be the lean-style cost model you will use for comparing the value of the different concepts and how will you measure progress on other key metrics like safety, quality and delivery?
- **CONverge**
 - What is the proper degree of automation for your process?
 - What product & process design challenges would help to improve the value?
 - How balanced is the flow of the product as it moves through the process steps?
- **CONfigure (& connect)**
 - What degree of mock-up is required for which process steps?
 - What are your quantity control & quality control plans at each station?
 - What layout shapes will best support the customer demand?
 - What refinements are needed in the leadership andon?
- **CONfirm**
 - What predictors are you going to utilize in your scorecard?
 - How will you ensure that every trial is executed smoothly and provides the expected learnings?
 - What are your indicators for glide paths?
 - Is the help chain working?
- **CONTinuously Improve**
 - How will you build, grow and sustain the capability of lean process creation leaders and key contributors?
 - What tools and techniques are important to your organization?
 - What are your challenges in making technical work visible and manageable?